

- 1   **1.** A method whereby a first processor interacts with a second processor via a network,  
2   the method comprising the steps performed in the second processor of:  
3       receiving a first message from the first processor;  
4       responding thereto by fetching user profile information via the network from a  
5   remote database that is remote from the second processor; and  
6       interacting further with the first processor as permitted by the fetched user profile  
7   information.
- 1   **2.** The method set forth in claim 1 wherein:  
2       the user profile information is associated with the first processor and the second  
3   processor in the remote database.
- 1   **3.** The method set forth in claim 2 wherein:  
2       in the remote database, the first processor is associated with a first identifier and  
3   the second processor is associated with a second identifier; and  
4       the step of fetching the user profile information includes the step of providing the  
5   first and second identifiers to the remote database.
- 1   **4.** The method set forth in claim 2 wherein:  
2       the identifier for the first processor includes a password; and  
3       the password is included in the initial message.
- 1   **5.** The method set forth in claim 1 wherein the method further comprises the step of:  
2       sending an exception notification to the first processor,  
3   the first message being received in response to the exception notification.
- 1   **6.** The method set forth in claim 1 wherein the method further comprises the step of:  
2       sending a log derived from the interaction between the first and second processors  
3   to the remote database.

- 1   **7.** The method set forth in claim 1 wherein:  
2           the network by which the first and second processors interact includes a wireless  
3   component.
- 1   **8.** The method set forth in claim 7 wherein:  
2           the first processor is a handset that has access to the wireless component.
- 1   **9.** A data storage device, the data storage device being characterized in that:  
2           the data storage device contains code for a program which, when executed on a  
3   processor, implements the method set forth in claim 1.
- 1   **10.** A method whereby a first processor interacts with a second processor via a network,  
2   the method comprising the steps performed in the first processor of:  
3           sending a first message to the second processor;  
4           and  
5           interacting further with the second processor as permitted by user profile  
6   information which the second processor fetches from a remote database in response to the  
7   first message, the remote database being remote to the second processor.
- 1   **11.** The method set forth in claim 10 wherein:  
2           the first message includes a password, the  
3   password being used in the second processor to fetch the user profile information.
- 1   **12.** The method set forth in claim 10 further comprising the step of:  
2           receiving an exception notification from the second processor,  
3   the step of sending the first message being performed in response to the exception  
4   notification.
- 1   **13.** The method set forth in claim 10 wherein:  
2           the fetched user profile information determines a user interface by which a user of  
3   the first processor interacts the second processor.

- 1   **14.** The method set forth in claim 10 wherein:  
2           the network by which the first and second processors interact includes a wireless  
3   component.
- 1   **15.** The method set forth in claim 14 wherein:  
2           the first processor is a handset that has access to the wireless component.
- 1   **16.** A data storage device, the data storage device being characterized in that:  
2           the data storage device contains code for a program which, when executed on a  
3   processor, implements the method set forth in claim 10.
- 1   **17.** A method whereby a first processor interacts with a second processor via a network,  
2   the method being performed in a remote database that is remote from the second  
3   processor and accessible via the network and comprising the steps of:  
4           receiving a request for user profile information associated with the first and  
5   second processors from the second processor, the second processor sending the request in  
6   response to an initial message from the first processor; and  
7           providing the requested user profile information to the second processor, the  
8   second processor thereupon interacting with the first processor as permitted by the  
9   provided user profile information.
- 1   **18.** The method set forth in claim 17 further comprising the step of:  
2           receiving a log derived from the interaction between the first and second  
3   processors.
- 1   **19.** A data storage device, the data storage device being characterized in that:  
2           the data storage device contains code for a program which, when executed on a  
3   processor, implements the method set forth in claim 17.